

# IDENTIVETECH

“Be smart with technologies”

**Head Office:** 301, Kumar Tower, Wazirpur Industrial Area, New Delhi-110052 Mob: 9911150992, 9711916838

**Branch Office:** 25, Appu Ghar, Behind Mann Hospital, Rohtak, Haryana- 124001 Mob: 9911150992, 9711916838

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# COMPANY PROFILE

➤ We are customer oriented fastest growing Sales and Service company headquartered in Delhi with branch office in Rohtak (HR) with local presence in various cities like Rewari, Hisar, Sonipat and Jhajjar providing a range of IT solutions/services/products .

➤ We represent world leading OEMs in their respective space as mentioned below.

- THALES => Software Security & Licensing Solutions; Data Protection and Encryption Solutions
- eMudhra => Digital Signature & Paperless Office Solution
- Konica Minolta => Multifunctional Color & Monochrome Printers, Office Automation Solutions.
- Tata Tele Services => Hosted IVR Solutions, Toll Free Services, Call Register Services
- Tata Tele Services => Cyber Security Solutions (Email, End Point Security, Multifactor Authentication, Virtual Firewall)
- Tata Tele Services => PRI, Internet Lease Line, Cloud CRM, Help Desk, Live Chat, Document Management System
- Microsoft => Licenses
- Epson => Projectors
- Riso => Digital Duplicators
- APC / Emerson/ Delta => Online UPS
- Trend Micro => Anti-Virus Solutions
- Dell / HP => High End Servers and Other IT Hardware
- SonicWALL / Sophos => End Point Security and DLP Solutions
- Fortinet/ Checkpoint => End Point Security and DLP Solutions
- CISCO => Networking Solutions ( Switches , Routers, Firewall)
- Finolex => Network Cables

- Major IT hardware suppliers of Laptop/Desktop, Switches, Printers, Firewalls & Servers like HP, DELL along with other IT related products .
- Works on various **Access Controls and Biometric Solutions** as well.
- We do undertake **Systems, Servers and Firewall Installation** work as well.
- We have customers across different verticals like FMCG, Insurance, Manufacturing, Telecom, Networking Solutions Providers, IT Product based companies as well government organizations .
- We are also representing our products through (GeM – Government e Market Place).
- MSME registered, ISO Certification is in pipeline.

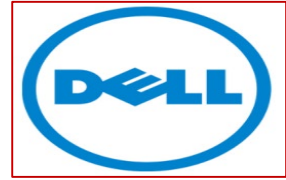
# OUR PROCESSES

- Our engineers are trained on OEM products & solutions and have continuous training mechanism in place to keep them aware about the new products & service offering .
- We have tracking system in place where assigned engineer's cases will be tracked and monitored until the issues gets resolved.
- SLA driven performance monitoring system in place.
- Customer feedback process for continuous improvement of the service standards.
- Follow-up process with the customers to ensure problem has been resolved successfully .
- Cases will only be closed after the customer consent .
- Job sheet prepared based on customer requirement .





# OEM ASSOCIATION



# KEY CUSTOMERS





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“Committed to Serve and Deliver”

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**Thank you**

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